

# Nicholas Abouhalkah

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## Professional Summary

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Motivated full-stack learner with 7+ years of experience in logistics, team collaboration, and process optimization, complemented by hands-on software development expertise. Adept at managing dual roles with a strong work ethic, balancing 100-hour workweeks. Skilled in Java, Python, C++, and web development, with a proven ability to deliver innovative solutions. Seeking a Junior Software Developer or Operations Specialist role to apply technical and leadership skills.

## Work Experience

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### **Detailer**

Caliber Auto Collision-Fort Wayne, IN

January 2022 to December 2024

Concurrent with ODFL)

- Streamlined vehicle repair and detailing processes for timely project completion.
- Maintained high customer satisfaction ratings through quality assurance.
- Balanced dual roles, working up to 100 hours per week.

### **Forklift Operator**

Old Dominion Freight Line-Fort Wayne, IN

February 2021 to November 2024

- Ensured 100% accuracy in freight transportation and trailer organization.
- Collaborated with teams to reduce errors by 15% through process improvements.
- Conducted daily equipment checks to maintain compliance and safety standards.
- Managed high-volume logistics in a fast-paced environment, resolving issues to maintain customer satisfaction.

### **Forklift Operator**

FedEx Freight-Fort Wayne, IN

March 2018 to February 2020

- Played a key role in inbound and outbound freight operations with zero safety incidents.
- Assisted in trailer reworks to maximize space and reduce delays.
- Provided real-time status updates, improving operational efficiency.

### **Shift Manager**

Checker's/Rally's-Fort Wayne, IN

August 2016 to March 2018

- Supervised shifts, managing inventory, schedules, and cash handling.
- Improved customer service by streamlining team workflows.

- Ensured accurate financial reconciliation and daily reporting.

## Education

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### **Bachelor's Degree in Business Administration**

Ivy Tech Community College - Fort Wayne, IN

January 2022 to Present

### **Core 40 Diploma**

R Nelson Snider High School

August 2009 to June 2013

## Skills

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- Game Development: Building video games with dynamic mechanics and storytelling
- Programming Languages: Proficient in Java, Python, C++
- AI-Assisted Development: Utilizing AI tools to enhance efficiency and development
- Problem Solving: Identifying inefficiencies and implementing optimized solutions
- Logistics & Operations: Expertise in inventory handling, freight coordination, and safety compliance
- Web Development: Creating professional websites for real estate and education
- Full-Stack Development: Learning front-end and back-end technologies (HTML, CSS, JavaScript, databases)

## Certifications and Licenses

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### **Forklift Certification**